

CABINET – 17 NOVEMBER 2016

Written response to questioner 1 not present at the meeting

1.

Questioner: S H Naqvi

Asked of: Councillor Sachin Shah, Leader of the Council and Portfolio Holder for Strategy, Partnerships and Devolution

Question: “I live at Lake View. Every few weeks my bin is left uncollected. Last one was on 28 October 2016. I tried filing a report but to no avail as the system incorrectly showed it as having been collected. My question is, why are our bins left uncollected so frequently? To blame us for it would be just a lame excuse”.

Written Response: I am really sorry that your bins have not been picked up regularly as this is not the standard Harrow Council strives toward. There are many reasons that bins are not picked up, including roads being blocked or vehicles breaking down.

On why yours have been missed, I have asked the Corporate Director to look specifically at your case and to write to you explain what has happened.